**The ASEAN Solutions for Investments, Services and Trade (ASSIST)**is a non-binding and consultative mechanism for the expedited and effective solution of operational **problems encountered by ASEAN-based enterprises on cross-border issues related** to the implementation of ASEAN economic agreements and within the framework of the ASEAN Economic Community (AEC) launched in 2015. ASSIST is fully internet based and free of charge.

 The ASSIST mechanism was established to implement the ASEAN Consultations to Solve Trade and Investment Issues (ACT) mandated under the ASEAN Trade in Goods Agreement (ATIGA) and it is loosely based on the European Union’s SOLVIT system. ASSIST reaffirms the consultative and non-binding characteristics of the ACT, while modernising its structure and enabling the mechanism to operate in a more effective and efficient manner.

**What are the key features of ASSIST?**

* Linkage to the ASEAN Trade Repository and network on National Trade Repositories maintained by ASEAN Member States where trade related information is available;
* User-friendly web-based portal that can be accessed and used, free of charge, by ASEAN enterprises experiencing trade problems when exporting their goods or services or when investing into other ASEAN countries;
* An interactive ‘tracking system’ and ‘traffic light’ dashboard that allows the key actors to follow the online proceedings; and
* A public forum where data on the type and number of applications, case studies of resolved issues, and feedback from ASEAN-based enterprises may be published.